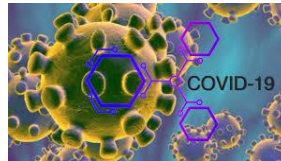


4th November 2020



**UPDATE 4 - 2020**

Dear Customers,

I am writing to assure you of our continued best support during the COVID-19 situation and in particular the new Lockdown 2.0, about to be imposed in England.

Transport Door Solutions (TDS) **will still be open and fully operational** as we have throughout the pandemic. Our nationwide service engineers continue to attend depots in need of visits and where restrictions do not prohibit.

At present, we are not forecasting any major impacts on your usual expected levels of service. UK stock holdings of commonly needed bus door parts have already been increased during this period of uncertainty and also in preparation for possible border disruption from Brexit.

We continue to have some staff working from home and a Covid secure workplace for our other staff, orders continue to be despatched daily Monday to Friday as normal. Our courier services continue to provide a reliable next day delivery service.

**Please distribute this message to all appropriate colleagues within your business.**

If you have any questions or concerns, please do not hesitate to contact me or any of my staff that you usually liaise with. Please continue to keep safe in these trying times.....

Yours Faithfully

For and on behalf of Transport Door Solutions Ltd

*Paul Rossington*

Managing Director

 +44 (0)1787 274180

F +44 (0)1787 477040

M +44 (0)7966 110061

 [paul@transportdoorsolutions.co.uk](mailto:paul@transportdoorsolutions.co.uk)

W- [www.transportdoorsolutions.co.uk](http://www.transportdoorsolutions.co.uk)

 43 Broton Drive, Halstead, Essex, CO9 1HB, UK



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