

22nd March 2020

Dear Customers,

I am writing regarding the current COVID-19 situation, which is as you know changing rapidly.

I wanted to reassure you that Transport Door Solutions (TDS) are still open and fully operational. At present, we are not forecasting major impacts on your usual expected levels of service, but this is of course a very fluid situation that is not within our full control. We hold good stocks of commonly needed bus door parts and have the ability to ship items using major courier networks that all still operate at time of writing.

We already have staff working from home and are about to implement further distancing actions which may slow our activities in some circumstances, but will allow us to continue to support you with parts and service engineers as long as possible.

Please distribute this message to all appropriate colleagues within your business.

If you have any questions or concerns, please do not hesitate to contact me or any of my staff that you usually liaise with. Please keep safe and good luck to us all in these exceptional times.

Yours Faithfully

For and on behalf of Transport Door Solutions Ltd Paul Rossington

Managing Director

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